Powerful and Secure E-Delivery and Web Presentment Suite

CHEMISTRY™ CUSTOMER COMMUNICATIONS
MANAGEMENT PLATFORM.
POWERED BY SOLIMAR™

SOLSEARCHER™ ENTERRPISE – SECURE B2B/B2C WEB PRESENTMENT & INTERNAL REPORT DISTRIBUTION

SOLsearcher Enterprise is a powerful and highly secure electronic document delivery and web presentment suite that enables organisations to effectively index, store, search and retrieve large collections of transactional and/or scanned documents. Designed to complement or replace existing print processes and accelerate decision making, SOLsearcher allows clients to securely access critical business documents and reports instantly via the Web. In addition, its unique email notification system streamlines the distribution of information by informing users when a requested report is available.

Backed by Solimar's renowned Technical Support team, SOLsearcher leverages advanced industry standard technology that includes .NET and Web Services. Typically installed in hours, not months, SOLsearcher provides rapid ROI while supporting a variety of regulatory compliance initiatives.

CRITICAL INFORMATION

Real-time document delivery provides a strong platform to improve critical business processes, increase operational efficiency, and manage with greater agility. By utilising electronic documents and the web, astute business leaders have experienced increased responsiveness, greater knowledge-worker productivity, and tremendous cost savings. Moreover, they've ensured that informed decisions can be made, allowing organisations to effectively manage their exposure to risk.

SECURE DOCUMENT DISTRIBUTION

Designed to be deployed at the department level or company wide, SOLsearcher is a highly scalable and secure web-based document delivery solution that extends the reach of business communications by providing fast, easy, and secure worldwide electronic document distribution. With an easy to use suite of system management tools and a highly customisable API, SOLsearcher can be seamlessly integrated with existing systems and processes in a matter of hours, not months, resulting in immediate productivity improvements.

STREAMLINE YOUR BUSINESS

SOLsearcher users benefit from a familiar browser-based graphical interface, customisable Inbox, automated email notification, advanced search capabilities, and 100% image fidelity. Organisations benefit by leveraging their existing print infrastructure and business processes to implement a highly secure electronic document distribution solution, providing a rapid return on investment and low total cost of ownership.

REAL-TIME DECISION MAKING

In today's highly competitive global market, the ability to make better and faster business decisions is essential to success. Yet making such decisions involves more than simply providing secure and timely access to critical information. It also requires the integration and management of complex business processes.

FAST, ACCURATE, SECURE

Designed to complement existing printing processes, SSE provides a secure and easy-to-use solution for distributing and accessing critical information via the web. Users can quickly search large amounts of information and display the same document that was previously printed, including identical content, formatting, page boundaries, forms, graphics, and line endings.

CUSTOMISABLE USER INTERFACE

SOLsearcher includes a multi-language web client and an Application Programming Interface (API), providing organisations with the flexibility to customise the appearance and functionality of the client, including integration with existing portals.

Users can quickly tailor their own Inbox and Search environment to accommodate individual preferences and workflow needs, maximising productivity. Recurring search operations can be easily saved, and automated notifications established to alert users when critical information is available.

"At Cathedral, we view Solimar Systems as a strategic partner rather than a vendor."

**Marianne Gaige
President/CEO, Cathedral Corporation**

FLEXIBLE ACCESS & SECURITY SETTINGS

System security and access rights may be defined for both individual users and specified groups, while document security settings may be implemented at the file, report, document, or even field value levels.

ROBUST SEARCH CAPABILITIES

Rather than re-enter criteria to further refine a search, users can use an intuitive "search within a search" capability to quickly refine a results list. In addition, an easy to navigate results table provides an efficient shortcut to key pieces of data.

OPTIMISED WEB DELIVERY

Developed with sophisticated communication technology optimised to increase access speed and viewing performance via the web, SOLsearcher can also accommodate users of systems with limited bandwidth.

ACCELERATE INFORMATION ACCESS

Dramatically reduce the time required to receive printed documents by providing immediate "anytime, anywhere" access to critical business information via a common web browser interface. Users can immediately access their information to become more efficient and productive.

LOWER PRINT OPERATION COSTS

Distributing electronic documents can significantly reduce or even eliminate printing-related costs, including hardware costs, maintenance contracts, "click" charges, pre-printed forms, and other printer-related consumables and supplies.

REDUCE DISTRIBUTION EXPENSES

In addition to providing immediate access to critical business information, electronic delivery can reduce or eliminate the labor and distribution expenses commonly associated with paper storage, CD creation, shipping, postage, and courier services.

SIMPLIFY REPRINT OPERATIONS

Why reprocess jobs from the beginning or reprint the entire job when only a few pages are required? A unique sub-setting functionality allows specific pages to be quickly retrieved, accessed, and reprinted as needed.

AUTOMATE BUSINESS PROCESSES

A unique email notification feature supports business process automation by automatically notifying users when requested information becomes available, dramatically streamlining operations, improving time to delivery, and enhancing information workflow.

FSSI

Document Outsourcing Specialists

"SSE is a cornerstone of our eStreamOne solution for online document presentment. Its core platform is reliable and efficient and offers a wide range of features around security and customisation."

**Henry Perez
President, FSSI**

INTEGRATED DOCUMENT DELIVERY SOLUTION

Managing the distribution and retrieval of high-volume transactional documents has never been easier. SOLsearcher specifically addresses a number of challenges faced by organisations needing to distribute communications via documents. SOLsearcher offers clients an integrated Enterprise Report Management solution.

BENEFITS OF ELECTRONIC DISTRIBUTION

IMPROVES DELIVERY OF INFORMATION
- Delivers reports to users ahead of printed documents
- Enables quick and accurate data mining
- Reduces time to market and response times

LOWERS OVERALL DOCUMENT COSTS
- Reduces printing and distribution expenses
- Eliminates wastes: paper, labor, postage
- Removes or lowers cost of physical storage
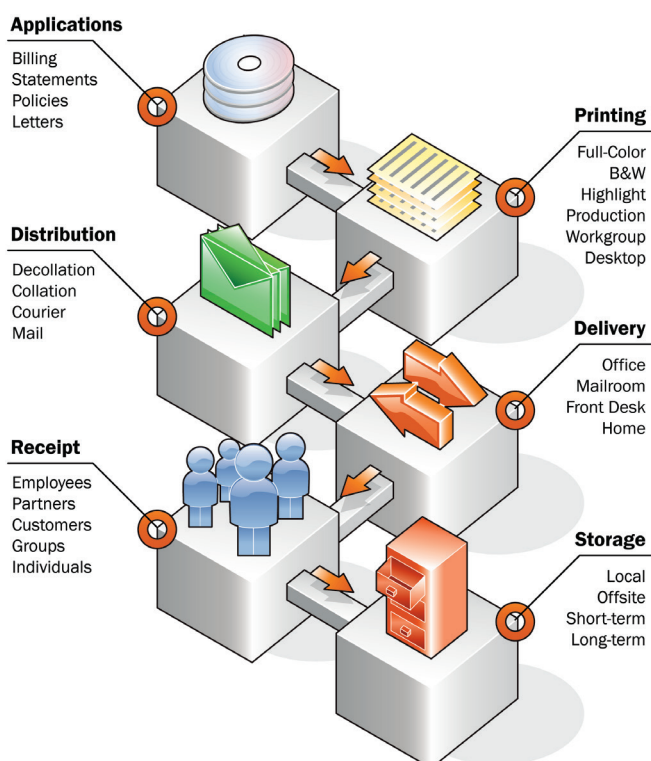
ENABLES ACCESS TO DOCUMENTS AND DATA
- Provides historical information
- Captures static data i.e. messages and offers
- Increases staff productivity

SUPPORTS SECURITY AND COMPLIANCE INITIATIVES
- Supports internal, internet and portal access
- Provides secure access to sensitive information
- Tracks document access and usage

TRADITIONAL PRINTING ENVIRONMENT

Applications
Billing
Statements
Policies
Letters

Distribution
Decollation
Collation
Courier
Mail

Receipt
Employees
Partners
Customers
Groups
Individuals

Printing
Full-Color
B&W
Highlight
Production
Workgroup
Desktop

Delivery
Office
Mailroom
Front Desk
Home

Storage
Local
Offsite
Short-term
Long-term

ELECTRONIC DELIVERY ENVIRONMENT

Applications
Billing
Statements
Policies
Letters

PDF Files
Portability
Storage
Ubiquitous

Client Browser
Chrome
IE, Edge
Mozilla/Firefox
Netscape
Safari
Custom UI/Mobile

Capture Server
Transforms
Re-engineering
Report Building

Electronic Delivery
Indexing
Security Rights
Email Notification
Search/Retrieval
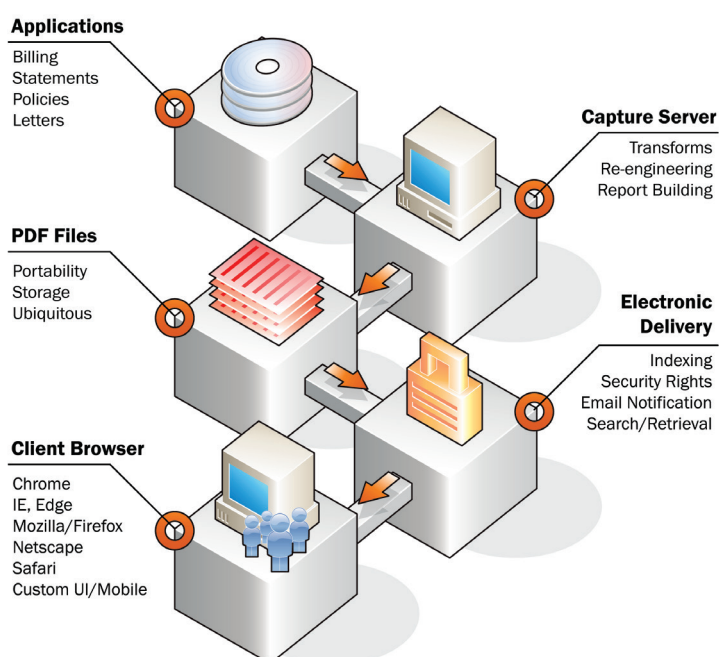
WEB PRESENTMENT FOR B2B, B2C AND INTRANET ENVIRONMENTS

REPORT DATA MINING

SOLsearcher Enterprise allows users to export data fields to a database in .csv format. This function reduces accounting errors and enables large amounts of data to easily be analysed.

CUSTOMER SERVICE

SOLsearcher Enterprise enables call centers to access an exact rendition of the printed document that the customer received. This improves customer satisfaction and empowers the call center to easily recreate documents for print, fax or email.

SECURE REPOSITORY

SOLsearcher Enterprise's central document repository allows information to remain secure, yet accessible. Clients and employees can easily find and view documents online. All document and system access is trackable, which is key to enabling regulatory compliance.

IMAGING WORKFLOW

SOLsearcher Enterprise supports adding scanned documents to the secure repository. The same fields or meta tags that were entered when the document was scanned are used in the online search. Documents scanned to PDF with OCR can be indexed dynamically.

DOCUMENT ASSEMBLY

SOLsearcher Enterprise enables users to select and assemble customer reports across different report files and types. The add-on module can be integrated as an API into websites and web-enabled applications such as internal CRM packages.

RECREATE STATION

SOLsearcher Enterprise often operates as a recreate station when files in the repository are embedded with finishing information. Reports can be selected, ordered, and then sent to a production printer, or to an end-user via local printer, fax server or email.

WEB PRESENTMENT FOR B2B, B2C AND INTRANET ENVIRONMENTS
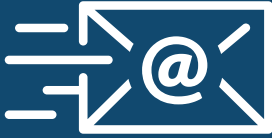
REPORT DISTRIBUTION

SOLsearcher Enterprise delivers electronic reports dynamically to internal and external user accounts via the inbox feature and/ or by sending email notifications of new and requested reports. Users benefit from having immediate access to information and then can print only the relevant page(s) needed.

WORKFLOW ANNOTATIONS

SOLsearcher Enterprise allows for notes to be added to documents or reports that are for public or private use. These annotations are often used in collaboration workflows which improves communications on shared documents.

POWERFUL INDEXING

Easy to use UI to quickly design, test and manage SSE indexing templates, known as SDX files. The indexing tools support the creation of Index, Qualifier, Report and Table objects, allowing users to develop rule-based indexing parameters that ensure only relevant information is captured.

ROBUST MANAGEMENT

The strength of SOLsearcher Enterprise is its sophisticated management and configuration capabilities. Intuitive yet extremely powerful, the System Manager, Application Database Manager and remote Web Admin software modules enable organisations to customise their operating environments quickly and easily.

EASY IMPLEMENTATION

SOLsearcher Enterprise is comprised of several server components and software modules. These components can be distributed across three or more systems as required, providing maximum scalability and redundancy.

CUSTOMISABLE INTERFACE

SOLsearcher Enterprise includes a multi-language thin client and an API utilising Web Services, providing the flexibility to customise the appearance and functionality of the client as needed. The customisable Inbox and email alert messaging features ensure immediate access to critical information and notifications.

PRINT SERVICE BUREAU

BUSINESS PROBLEM

- Provide e-Statement delivery for customers' support center
- Payment books
- Statements (financial and mortgage)
- Lease invoices
- Overdue notices
- Access via in-house portal and customer website

ADDITIONAL REQUIREMENTS

- Costs supported by existing pricing structure
- Ability to add new customers quickly without additional staff

ELECTRONIC DOCUMENT DELIVERY SOLUTION

- Provides exact rendition of printed statements
- Single data stream workflow for print and electronic distribution
- Integrates with websites via Web Services API
- Supports external security management including LDAP
- No new staff or technology with minimal effort to customise
- Solution offered as a value-added extra for client retention
- Adds two new clients per month

PUBLIC UTILITY PROVIDER

BUSINESS PROBLEM
- CSRs had access to data only not actual statements
- Disparate customer service systems
- No online access for customers
- Highly sensitive security needs

ADDITIONAL REQUIREMENTS
- Low total cost of ownership (TCO)
- Easy to deploy and maintain
- Ability to support 2000+ users
- Support for additional applications

ELECTRONIC DOCUMENT DELIVERY SOLUTION
- Enables online access to statements
- Provides exact document fidelity
- Secures customer PIN information
- Integrates documents search and view within existing CRM system
- Controls usage rights based on assigned group
- Scales to support a variety of application types

GOVERNMENT CONTRACTOR

BUSINESS PROBLEM

- Increase finance department productivity
- Eliminate manual sorting, re-keying, and errors
- Speed up cycle time
- Reduce cost of print and distribution
- Rapid deployment without adding new technologies

ADDITIONAL REQUIREMENTS

- Streamline print and distribution processes
- Combine printed reports with analysis
- Minimise impact on IT

ELECTRONIC DOCUMENT DELIVERY SOLUTION

- Email notification initiates workflow process
- Inbox search interfaces enable document access and management
- Export fields to database eliminates re-keying and errors
- Document assembly enables review of reporting with analysis
- Faster turnaround, higher productivity
- Reduced printing and labor costs by $6 million/year

EASY TO DEPLOY AND MANAGE

SOLsearcher is highly scalable and adapts to both department and enterprise environments, as well as print service providers managing output for multiple customers.

Common SOLsearcher applications include a variety of critical internal reports and high-volume transactional and/or scanned documents, such as invoices, financial statements, policies, and consumer notices.

IMPLEMENTATION
- Customer installable and configurable
- Installation measured in hours, not months
- Client API to integrate with corporate portals

SECURITY
- Centralised system administration
- Configurable at both user and group levels
- Security applied at the file, report, field, or data level

STORAGE
- Employs vendor-neutral ISO 9000 standards
- Resource management optimised for archiving
- Supports ad-hoc inquiries and long-term archival needs

INDEXING AND SEARCHING
- Sophisticated rule-based indexing capabilities
- Designed to support multiple document types
- Unique viewing technologies optimised for the web

ARCHITECTURE
- Modular, enterprise scalable design
- Simple to deploy, manage, and support
- Leverages industry standard technologies

MATRIX

"We are now saving $50,000 per year in storage hardware costs compared to our previous electronic document presentment system."

Matrix Imaging Solutions

ENTERPRISE PRINT & DOCUMENT DELIVERY SOLUTIONS

With more than 45,000 products installed in thousands of sites worldwide, Solimar Systems is a leading provider of document delivery solutions for transactional/POD production printing environments and online web presentment.

SOLITRACK™

Database-centric job management system with a web-based interface to drive printers and control Solimar systems to track and monitor job security, routing and device statuses.

SOLIMAR® PRINT DIRECTOR® ENTERPRISE

Client-server-based output management solution combining integrated connectivity with fast, accurate print stream conversions, and powerful job routing/tracking capabilities.

RUBIKA®

Modular document re-engineering and post-composition solution that can be configured to automate manual processes, enable postal savings, add value to documents, and dynamically modify print data.

SOLFUSION™

Automates output production tasks to support business-critical processes such as external processes & scripts, indexing PDF documents, and executing Rubika® configurations.

SOLIMAR INDEXING TOOLS

Powerful PDF indexing tools that provide methods to quickly design, test and manage indexing templates for data extraction. Works as stand-alone product or with SOLsearcher™ and Rubika®.

SOLSEARCHER™ ENTERPRISE

Scalable and secure electronic document delivery solution that enables organisations to index, store, search and retrieve large collections of transactional and scanned documents.

ABOUT SOLIMAR SYSTEMS, INC.

Solimar Systems is a leading workflow software provider for organisations worldwide, specialising in production print and digital communications. Incorporated in 1991, Solimar has a strong foundation in enterprise print management, PDF security and industrial optimisation, JDF job ticketing, piece level tracking, and visibility dashboards, enabling factory efficiencies.

The Solimar Chemistry™ platform caters to various industries, including print service providers, in-plant factories, transactional and direct mail printers, commercial and industrial printers, and emerging sectors like labels, textiles, and wide format. Solimar solutions seamlessly integrate across software and hardware environments, enabling time and cost savings for our global customers. Explore our published case studies and video testimonials on ROI; many are long-time Solimar Customer Advisory Council members.

Jamie Walsh
Regional Sales Manager

📱 +44 (0)7377 143 665   @ jamie.walsh@solimarsystems.com
Robin Hill, Southam Lane • Cheltenham GL52 3NY • United Kingdom

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SYSTEMS